



Arkansas Statistics for DBP Commercial Plans Pre-Service Case Review

The following information is provided to comply with a regulatory requirement for the state of Arkansas to disclose information for services that require pre-service review. The following chart includes the number of services that have received approvals, denials and partial approvals for Q3 of 2025.

REVIEW TYPE	(All)
DECISION REASON	(All)
PROVIDER SPECIALTY	(All)
PROCEDURE CODE	(All)

	SERVICE CATEGORY
Adjunctive General Services	169
Diagnostic	29
Endodontics	41
Implant Services	65
Maxillofacial Prosthetics	2
Oral Surgery	224
Orthodontics	8
Periodontics	92
Preventive	41
Prosthodontics, Fixed	42
Prosthodontics, Removable	18
Restorative	398
Grand Total	1129

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SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Adjunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9230
Adjunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9230
Adjunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9230
Adjunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9310
Adjunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9310
Adjunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9944
Adjunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9945
Adjunctive General Services	Denial	Not Assigned	Administrative	Orthodontist	D9120
Adjunctive General Services	Denial	Proc included w/another service UTED	Administrative	General Dentistry	D9230
Adjunctive General Services	Denial	Proc included w/another service UTED	Administrative	Pediatric Dentistry	D9230
Adjunctive General Services	Denial	Proc included w/another service UTED	Administrative	Pediatric Dentistry	D9230
Adjunctive General Services	Denial	Sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9248
Adjunctive General Services	Denial	Sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Pediatric Dentistry	D9248
Adjunctive General Services	Denial	This medication request is denied. Records do not include a list of medications used and the reason they are needed.	Clinical	Oral and Maxillofacial Surgeon	D9612
Adjunctive General Services	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D9230
Adjunctive General Services	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatment and is not a separate benefit.	Clinical	Oral and Maxillofacial Surgeon	D9613
Adjunctive General Services	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatment and is not a separate benefit.	Clinical	Oral and Maxillofacial Surgeon	D9613
Adjunctive General Services	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatment and is not a separate benefit.	Clinical	Oral and Maxillofacial Surgeon	D9613
Adjunctive General Services	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatment and is not a separate benefit.	Clinical	Oral and Maxillofacial Surgeon	D9613
Diagnostic	Denial	Denied billed on same day	Administrative	General Dentistry	D0601
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0120
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0120
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0140
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0150
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0220
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0220
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0230
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0274
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0274
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D0150
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D0220
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D0274
Diagnostic	Denial	Exceeds the Scheduled Rate	Administrative	Endodontist	D0150
Diagnostic	Denial	Exceeds the Scheduled Rate	Administrative	Endodontist	D0150
Diagnostic	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D0322
Diagnostic	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D0322
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0220
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0230
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0230
Diagnostic	Denial	Not Assigned	Administrative	Orthodontist	D0140
Diagnostic	Denial	Not Assigned	Administrative	Orthodontist	D0140
Diagnostic	Denial	Not Assigned	Administrative	Orthodontist	D0220
Diagnostic	Denial	Not Assigned	Administrative	Orthodontist	D0330
Diagnostic	Denial	Root canal includes all related services	Administrative	Endodontist	D0220
Diagnostic	Denial	Root canal includes all related services	Administrative	Endodontist	D0220
Diagnostic	Denial	Root canal includes all related services	Administrative	General Dentistry	D0220
Diagnostic	Denial	Root canal includes all related services	Administrative	General Dentistry	D0220
Diagnostic	Denial	Root canal includes all related services	Administrative	General Dentistry	D0230
Endodontics	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D3310
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3310
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3320
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3320
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3320
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3320
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Endodontist	D3320
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Endodontist	D3330
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3120
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3120
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3310
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3310
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3320
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D3310
Endodontics	Denial	Not a Covered Service	Administrative	Orthodontist	D3330

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